

NWCOA Staff will be sending manuals to all participants registered for the online course.

In order to receive your manual before the course, you must register no later than 10 days prior to the course start date.

\*WCOs located in Canada may need to register earlier than 10 days prior to the course to receive the manual.

If you have not received your manual by the test deadline, please reach out to NWCOA staff at [info@nwcoa.com](mailto:info@nwcoa.com) and we will extend the deadline for you.